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P.O. Box 1893-20200 KERICHO

Personal Information

Nationality: Kenyan

Date of Birth: 30/04/1993

Gender: Male

Marital Status: Single

Religion: Christian

EDUCATION

2012 – 2015: University of Eldoret

/ Eldoret

- B.Sc. Degree in Computer Science

2007 - 2010: Sacho High School

/ Kabarnet

- High School studies with a grade of B+ in KCSE
- Also acquired an Inoorero University certificate for Computer Studies as a result of a collaboration between Sacho High School and Inoorero University
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1998 - 2006: Chumo Education Centre

/ Kericho

- Primary School education
- Scored 395 out of 500 marks in KCPE

EXPERIENCE

Software Developer Intern [September, 2018 – Present] - Nairobi

UNES HealthIT | info@healthit.uonbi.ac.ke

- Work toward the fulfillment of the mandate of HealthIT in UNES and to partners such as USAID
- Work to meet workplan goals for various outputs and sub-purposes mandated to HealthIT.
- Support development and maintenance and deployment of various projects and systems such as DHIS2, CPIMS, PMI, DSL and JPHES, both web and mobile.
- Assist in research, documentation and testing of the above-mentioned systems.
- Provide help and support on the Service Desk to clients and end-users of HealthIT projects such as CPIMS
- Facilitate/support the facilitation of various activities and projects with partners such as trainings and partner meetings
- Assist in the development of material, programs and structures to be used in facilitations as mentioned above.

UI/UX Designer [September, 2016 – September 2018] - Nairobi

Afrisoft Africa LTD | info@afrisoft.co.ke

- Support development and maintenance of services including adding new features and developing generic frameworks
- Develop wireframes, conduct design discussions for new user-facing features and provide rationale on design decisions
- Develop designs that include storyboards, lo-fi wireframes and high fidelity mockups
- Build reusable UI/Markup Code and libraries
- Ensure the technical feasibility of UI/UX designs
- Develop accessible and 508 compliant designs
- Optimize application for maximum speed and scalability
- Assure that all user input is validated before submitting to back-end
- Collaborate with other team members and stakeholders

- Provide documentation and recommendations for the acceptance or mitigation of any issues and risks associated with requirements, proposed systems, solutions, development, designs, plans and timelines that the contractor identifies
- Provide support to designated teams in performance of testing.
- Play an influential role in the visual development of new products and features
- Participate in finding ways to solve complex interaction and visual design problems
- Produce high-quality code in an iterative fashion
- Use component-driven design and development methods to ensure the highest quality designs and functionality
- Working in a fast-paced, highly collaborative environment

IT Officer [May, 2015 – November, 2015] - Kericho

Kericho Youth Centre | info@kyc.or.ke

- Managing off-site servers that host cloud services, mail service and organization website in terms of space efficiency, bandwidth management and overall performance
- Set-up and continual management of Office 365 for Non-Profits subscription service for the organization, including managing users, data share-points shared resources, email and distributed Office suites across its various branches
- Managing local file-sharing, database and backup servers
- Respond to service outages and equipment failures
- Creation of databases for various programs and different departments
- Information systems and project management, supervision and training of staff on use of custom software and general computer operation.
- Identification of requirements for IT services for maintenance and/or upgrade.
- Kericho Youth Centre has a corporate e-mail service with several user accounts; the ICT officer handles the e-mail operations within the organization, mail servers.
- Monitoring and administering to systems and setting up users to access various computer resources such as networked printers and corporate systems.

- Handle external mail, and respond to users on social media pages and other online forums.
- Enforce systems' security and provide updates for security software and OSs, data processing within the organization by input documents, data capture, conducting Audit trails and corrections, various systems administration tasks e.g. performing system backups, restore and data recovery.
- Operation of several cloud services such as the HCMP data management tool by the Ministry of Health to track the organization's programs' progress.
- Approving content to be posted on the organization's website, social media pages and blog.

IT Intern [April, 2014 – August, 2014] - Kericho

Kericho Youth Centre) | info@kerichoyouthcentre.org

- Managing off-site servers that host cloud services, mail service and organization website in terms of space efficiency, bandwidth management and overall performance
- Managing local file-sharing, database and backup servers
- Respond to service outages and equipment failures
- Creation of databases for various programs and different departments
- Information systems and project management, supervision and training of staff on use of custom software and general computer operation.
- Identification of requirements for IT services for maintenance and/or upgrade.
- Kericho Youth Centre has a corporate e-mail service with several user accounts; the ICT officer handles the e-mail operations within the organization, mail servers.
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- Operation of several cloud services such as the HCMP data management tool by the Ministry of Health to track the organization's programs' progress.
- Approving content to be posted on the organization's website, social media pages and blog.

Registration Clerk [November, 2012 – March, 2013] - Sigowet, Kericho

Interim Electoral and Boundaries Commission (IEBC) | info@iebc.or.ke

- Public awareness and education of voters on voting rights, responsibilities and processes
- Registration of voters and compilation of such data
- Handling and use of relevant company equipment and machinery
- Presenting and/or forwarding daily activity logs, work results and other relevant documents to coordinators and respective superiors
- Working in tandem with colleagues in managing, facilitating and overseeing the election processes

IT Technician [May, 2012 – November, 2012] - Kericho

Tarkesu Engineering Contractors, Kericho | 0721544641

- Fixing and repair, repair and configuration of clients' computers and other related equipment
- Keeping records of the above-mentioned task among others
- Off-site installation and delivery of computers and other related equipment
- Off-site installation, configuration and expansion of various computer networks
- Sale of various computers and computer-related hardware and software
- Miscellaneous office work such as communication, record keeping and customer attendance among others
- Running errands, deliveries and visitations where required

FREELANCE EXPERIENCE

Junior Architect [May, 2012 – Present]

Bekiki Designs & Consultants, Kericho | bekikipl@yahoo.com

This is a freelance job

- Creation of architectural drawings and plans upon the advice of the senior architects
- Editing and modification of existing project plans
- Communication, customer attendance, delivery and occasional site visits when possible
- Troubleshooting and configuring company equipment and computers

Systems & Applications Tester [May, 2016 – April 2018]

Global App Testers | info@globalapptesting.com

This is a freelance job

- Testing various apps and web services for bugs and errors
- Reporting & documentation of various bugs on tested apps/services

Junior Writer [August, 2016 – April 2018]

Kachwanya.com | info@kachwanya.com

This is a freelance job

- Writing articles concerning the Kenyan technology scene
- Review of various apps, services and devices for publishing on the website
- Collaboration with other contributors on publishing content

SKILLS & PROFICIENCY

- Basic computer use skills with common desktop office software such as the entire Microsoft Office software
 - **Software development skills including:**

- Web development in PHP, HTML5, CSS, JavaScript
- Database management & administration (PostgreSQL, MySQL & MSSQL)
- Mobile Development in C# and Java
- Version Control i.e. Git
- Software development processes & protocols (Agile, Scrum)

- **Deployment & cloud/server management (AWS, Azure, Heroku, DigitalOcean)**

- **Computer hardware configuration, maintenance and installation skills**

- **Use of CAD software such as AutoCAD, ArchiCAD, and SolidWorks.**

- **Languages:**
 - English (Fluent oral & written)
 - Kiswahili (Fluent oral & written) Kalenjin

 - **Creative and article writing**

 - I do write articles for online freelancers, a number of websites and tabloids, campus publications and a personal creative writing blog.

 - **UI/UX Design & Prototyping for both desktop & mobile environments**

 - Portfolio: <http://bit.ly/benzer-portfolio>

 - **Communication**

 - Presentation – oral/visual
 - Written

 - **Humanitarian Involvements**

 - Peer education
 - IGA nurturing & promotion

MISCELLANEOUS

- **Semi-Finalist at The Next Big Thing** – Business Daily (October, 2011) with innovation ideas. I have other applications in other Start-up accelerators for various ideas.

- **Co-founder of Eldolab Systems**, a startup in Eldoret that provides bespoke IT solutions for various clients, including county governments. Eldolab Systems is also campaigning for an innovation lab in Eldoret to nurture startups in the area

- **Co-founder of Mastom Kenya LTD**, a company by campus colleagues that mainly deals with art (under the brand Peupe Arts Kenya), spoken word & poetry (The Enigma Experience) and photography (Atako Photography/Geekography)
- Several certificates from several innovation events and competitions through high school (3) and college (2)

PERSONAL ATTRIBUTES:

- Dedicated and result oriented
- Innovative and organized
- Ready to take new challenges and socially adaptive to new environments
- A team player who believes in competence

HOBBIES/Other interests

- Reading (literature: fiction & history)
- Architecture & industrial design
- User experience (UX)
- Human-centered software design & development
- Community service/Social good

REFEREES

1. Mr. Daniel Ronoh
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2. Mr. Jogli Kibii
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3. Mr. James Thiru Njuguna
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